 **Anji Reddy Gouravarapu**

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**Salesforce.com Certified Force.com Developer (401):983679**

**Summary:**

* Seeking a growth oriented career in the world of Information Technology, where I can research, develop and apply my thoughts, ideas and skills during the daily walk of life.
* **A Well-around 3 years of progressive I.T Experience as a Salesforce.com force.com certified developer, System Analysis, Design, Development, implementation and Testing of SFDC Applications**.and aresult driven, customer-focused, articulate and expert in Force.com development, User Support, Business Mapping and Adept to participate in evolving technologies like **JAVA, HTML, CSS, AJAX, Java Script and JQUERY.**
* Skilled in developing solution design document, requirements specification document, and translate the functional requirement specification in to configuration specification.

**Professional Summary:**

* Hands-on experience in **Force.com platform** like **– Visualforce Pages, Apex classes, Apex Triggers, Apex Collections, Batch Apex, Scheduling Apex etc.**
* Hands on experience in **Salesforce.com Security Model** like **Profiles**, **Roles, Permission Sets, Role Hierarchy** and **Organization-Wide Default, Sharing Rules, Manual Sharing.**
* **Admin** features like **Users,Object Relations, Page Layouts, Record Types, Validation Rules, Formula Fields, Rollup Summary Fields,**
* Configured the **Assignment Rules, Auto-Response Rules** and **Escalation Rule etc.**
* Configured the **Email-to-Case, Web-to-Lead** functionalities.
* Worked on **workflows and Approval Process** toautomate the business process and good knowledge on **Process builder** and **flows.**
* Hands on experience in Data Migration with Salesforce.com using **Apex Data Loader**, **Import Wizards.**
* Hands on experience in **Salesforce Reporting (Reports & Dashboards)** And **Analytical snapshots.**
* Hands on experience in Deployment– **Change sets, Force.com IDE** and **ANT tool**. and good knowledge on Integration with **Web services-REST** and **SOAP** API
* Having good knowledge in Appexchange Application and Worked with **AXIOM(opportunity), Marketo(lead)** And **Finance Force cloud Apps.**
* Good understand with **Salesforce.com Governing limits** and **out of box functionalities of salesforce.com.**
* Hand on experience in **DellBoomi, Skyvia** cloud integration tools**,** and **Sugar, SAP (ERP&CRM)** Functionality

**Education:**

* 2010-2012: (**MSC) in MDCN** from **Leeds Metropolitan University** (U.K).
* 2005-2009: Completed **B.TECH-Information Technology** from **JNTUK-A.P**.

**Certifications:**

* Salesforce.com Certified Force.com Developer (401) Spring-12:983679

**Career Experience:**

* Working with **Touch Idea-Esystems** as a Software Engineer from August 2014 to Till Date
* Worked as a Analyst**/**developer at **CommScope Inc**, Hyderabad Jan 2013 – July 2014

**IT Exposure:**

* **CRM** : Salesforce.com, Sugar CRM
* **Technologies** : Force.com, HTML, CSS, JavaScript,
* **Tools** : Data Loader, Jitterbit,DellBoomi, Skyvia
* **Languages** : Apex, Visualforce, HTML
* **IDE** : Apex Dataloader, Force.com IDE & Change Sets

**Projects Summary:**

**Project#4:**

Project Name : Intel KB.

Client : Intel

Environment : Salesforce.com, APEX, Visualforce, Jquery,Eclipse IDE.

**Project description:**

Intel KB is a knowledge management project where agents can create, publish, preview and translate knowledge articles. Intel has morethan  2000 external articles for their products (processors, chipsets,server,n/w ip/op etc..), they are maintaining all articles in salesforce including 11 language translations. We have provided custom solutions for article management, data categories and product structure by integrated with external translation system called lingotek.

**Responsibilities:**

* Involved in Development and configuration of SFDC.
* Created workflows, approvals, reports and dashboard as for functional requirement.
* Involved in coding Using Apex classes, controllers and Triggers, Web Services to enhance application functionality.
* Involved in writing batch apex, schedule apex and test classes
* Involved in Creation of Visualforce pages .
* Developing all types of real time reports & Dashboard for applications.
* Involved in writing the custom validation rules, formula etc. as per requirements
* Used the sandbox for Testing and migrated the code to the deployment instance after testing.
* Migration from sandbox to production and force.com IDE.

**Project#3:**

Project Name : CRM Solutions.

Client : Oi Telecommunications

Environment : Salesforce.com, APEX, Visualforce, Jquery.

**Project description:**

Oi (Portuguese for "Hi") formerly known as Telemar, is the largest telecommunications [telephone company](http://en.wikipedia.org/wiki/Telephone_company) in [Brazil](http://en.wikipedia.org/wiki/Brazil) and the second largest in [Latin America](http://en.wikipedia.org/wiki/Latin_America) considering both lines in service and revenues. It is headquartered in [Rio de Janeiro](http://en.wikipedia.org/wiki/Rio_de_Janeiro). Oi, along with Telemar Internet Ltda. In 2014 Oi announced its merger with Portugal Telecom, the largest telecommunication company in Portugal, in order to strengthen the Brazilian firm and simplify its ownership structure.

**Responsibilities:**

* Involved in Development and configuration of SFDC.
* Created workflows, approvals, reports and dashboard as for functional requirement.
* Involved in writing batch apex, schedule apex and test classes
* Involved in Creation of Visualforce pages .
* Developing all types of real time reports & Dashboard for applications.
* Involved in writing the custom validation rules, formula etc. as per requirements
* Used the sandbox for Testing and migrated the code to the deployment instance after testing.
* Migration from sandbox to production and force.com IDE.

**Project #2:**

**Title :** iTRACS And Redwood Systems.

**Client :** CommScope.

**Environment :** Salesforce.com, Force.com, SAP (ERP&CRM), DellBoomi, APEX, Visualforce, JavaScript

**Project Description:**

Tohelp advance its position as a Global Telecommunication leader, CommScope made two strategically important acquisitions in 2013. iTRACS Corporation and Redwood Systems**.** the main aim of this project is to overcome complexity of CRM process in both the companies and getting together in one CommScopeplatform with the help of DellBoomi cloud integration Tool

**Responsibilities:** Business user Communication, Requirement Analysis, Design, Data Modeling, Development and Testing and support.

**Project #1:**

**Title :** CommScope Sales and Service.

**Client :** CommScope.

**Environment :** Salesforce.com, Force.com, SAP (ERP&CRM), DellBoomi, Marketo, Axiom

**Project Description:**

CommScope is a Global leader in Telecommunication in the form of wireless, enterprise, broad band segments and always looking forward with good vision, mission and values in Global Market they want to inherit Salesforce.com CRM as a added advantage to be in a position of global leader as a one CommScope for any type of solutions like at home, at work and on the go.

**Responsibilities:** SAP FunctionalBusiness user Communication, Requirement Analysis, Design, Data Modeling, Development and Testing and support.